

EMERGENCY COMMUNICATION FOR ELEVATORS

IP, digital and analogue systems by 2N







"For the last 24 years, our lift division has been in the vanguard of innovation and applies 2N's expertise in IP technology to solve our elevator customers' most pressing problems. Worldwide, we have made more than 500,000 lifts safer, smarter and more reliable."

"AXIS Group including 2N have a common goal to contribute to a smarter and safer world.

There is an increased customer demand for integrated solutions with open standards that deliver enhanced security. Together with 2N we can meet that demand."





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THREE CHALLENGES IN THE EMERGENCY COMMUNICATION

Reliable communication between a lift cabin and call center is mandatory in most of the countries. Usually, it is the only way how to contact the outside world and get help when you are trapped in the elevator. But many changes and exciting new challenges are coming in the field of lift emergency communication. Get ready for them.



TRANSITION TO 4G (LTE) NETWORKS

Soon, the whole elevator industry will face a technological change due to the too expensive PSTN network and shutdown of 2G (GSM) and 3G (UMTS) mobile networks. As a result, vast majority of installed gateways are going to stop working, so elevators will lose connectivity to call centers with all legal consequences. In reaction to that a transition to 4G (LTE) networks will be necessary.



RELIABLE TRANSMISSION OF DTMF CODES

DTMF is essential for identification of the lift devices and for their configuration. However, PSTN, 2G, 3G and even 4G (VoLTE) networks frequently distort the DTMF signal and its error-free transmission is not guaranteed. This is a crucial problem for elevator signalling protocols (CPC, P100). Therefore, the only future-proof option is to use SIP-enabled VoIP gateways that guarantee reliable transmission of DTMF.



REQUEST FOR ONLINE MONITORING

Elevator market is very competitive, and price is one of the crucial factors. However, significant part of the cost represents mainly post-warranty services, specifically human labor and site visits. That's why elevator companies are increasingly demanding to transform a regular lift into a smart, connected IP solution allowing remote maintenance and monitoring.

2N® Lift8 LTE

VoIP know-how

IP SOLUTION

When people talk about a "smart building", they usually think of modern technologies, remote 24/7 monitoring, and unified applications to control lights, doors, heating, etc. But they often forget about the elevator, which is an integral part of a smart living. With our solution, you only need one IoT gateway and two wires in the travelling cable to connect an IP communicator, camera, access reader and advertising panel in the lift cabin.



2N® LIFTGATE

2N® LiftGate is an IoT gateway that combines the functions of an LTE router, a backup power supply, a converter (2-wire to IP) and a switch. Using just 2 conductors in the traveling cable you get the IP connectivity right to the cabin. Then, you can connect and even power IP communicator, IP camera or IP access control directly from it.

A single SIM card provides you with both call and data connectivity, for example for an IP controller or access control system. This gateway also supports SIP protocol and ensures reliable transmission of DTMF codes to the dispatching center. Management is done locally or via 2N® Elevator Center.

Auto configuration

IP to the cabin via 2 wires in travelling cable

One SIM card for calling and data connectivity



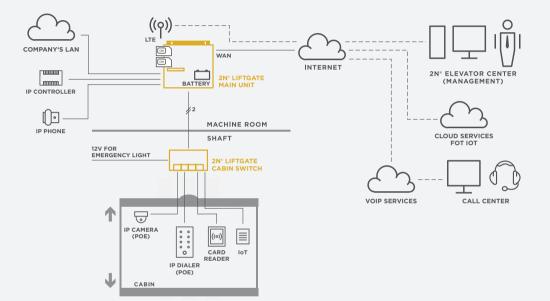
LIFIGATE!

2N® LiftGate

2N® LiftGate Cabin switch

For 1 or 2 shafts **ord. 5024101E**

ord. 502460E



Technical Specifications

Data

LTE FDD: Max 10Mbps (DL)/Max 5Mbps (UL)

LTE TDD: Max 8.96Mbps (DL)/Max 3.1Mbps (UL)

UMTS DC-HSDPA: Max 42Mbps (DL)

HSUPA: Max 5.76Mbps (UL)

WCDMA: Max 384Kbps (DL)/Max 384Kbps (UL)

GSM EDGE: Max 296Kbps (DL)/Max 236.8Kbps (UL)

GPRS: Max 107Kbps (DL)/Max 85.6Kbps (UL)

WAN 1Gbps

SIM card 3 V and 1.8 V

Router

Network protocols PPP, PPPoE, TCP, UDP, DHCP, ICMP, NAT, HTTP, HTTPs, DNS, ARP,

RIP, OSPF, NTP, SMTP, Telnet, VLAN, SSH2, etc.

LiftGate cabin swtich

Number of ports 4x 10/100 Mbps (2x PoE)

DSL IEEE B1901

Output voltage 12V

Antenna

Connector type SMA
Impedance 50 Ohms

Power source

Backup power internal 12 V 9Ah, external battery optionally

USB Interface none

Configuration and upgrade Web GUI, or My2N for lifts cloud

Other

Dimensions 240 × 268 × 72 mm

IP coverage IP30

Operating temperature 0°C to +45°C

Operational status signalling

8 LEDs (Power, Battery, Cellular, Signal, Internet, Internet backup,

DSL line 1, DSL line 2)

2N[®] LIFTIP 2.0

The 2N® LiftIP 2.0 is a unique product on the elevator communication systems market. This IP-based emergency communicator uses VoIP technology for transmitting call from a lift cabin to the alarm center. These calls can be tied to the video from the IP camera installed in the elevator cabin. This gives the operator an immediate overview of what's going on in the cabin and whether anyone is trapped.

Full duplex audio

Future proof, IP-based solution

Online monitoring and remote management



2N[®] LiftIP 2.0 COP UNIT

COP version - fixed ord. 921640E
COP version - wired ord. 921640XE



2N[®] LiftIP 2.0 COP UNIT FLUSH MOUNT

With button ord. 921618BE
Without button ord. 921618E



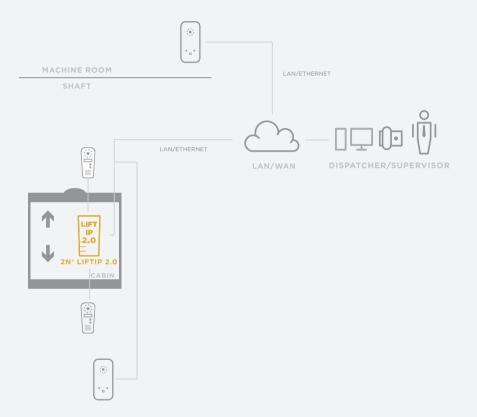
2N[®] LiftIP 2.0 TOC UNIT

With Voice alarm station switch ord. 921631E
Without Voice alarm station switch ord. 921630E



2N[®] LiftIP 2.0 I/O EXTENDER

Extends 2N® LiftIP 2.0 with 1 input and 2 outputs ord. 921623E



Technical Specifications

Voltage 10 - 30V DC, PoE (48V)

Consumption Maximum 6 W
Alarm/Cancel input 5-48 V DC

Speaker Integrated $16\Omega / 0.25W$

 $\begin{array}{ll} \mbox{Microphone} & \mbox{Integrated} \\ \mbox{Audio} & \mbox{Full duplex} \\ \mbox{Induction loop output} & \mbox{0,5V RMS / 75 }\Omega \end{array}$

Pictograms 12 - 24 V DC / 200mA Dimensions 65x130x24 mm

Operating temperature - 20 °C to +50°C



2N[®] LIFT8

2N® Lift8 is highly modular lift communication system using just two-wire bus. It is an ideal solution for demanding high rise installations, projects requiring modularity and buildings with multiple shafts. The seamless hardware upgrade without the need to change the whole system provides flexibility and reduces TCO. 2N® Lift8 meets all the applicable EU standards.

Comprehensive, modular, expandable

Wide range of communication interfaces

Connection of up to 8 shafts

Various types of audio units:



2N[®] LIFT8 AUDIO UNIT COP

COP version of the cabin unit for installed behind the panel

COP version
ord. 918610E
COP version with cables
ord. 918610XE



2N[®] LIFT8 AUDIO UNIT COMPACT

Surface-mounted cabin unit

With button ord. 918613E
Without button ord. 918613WBE



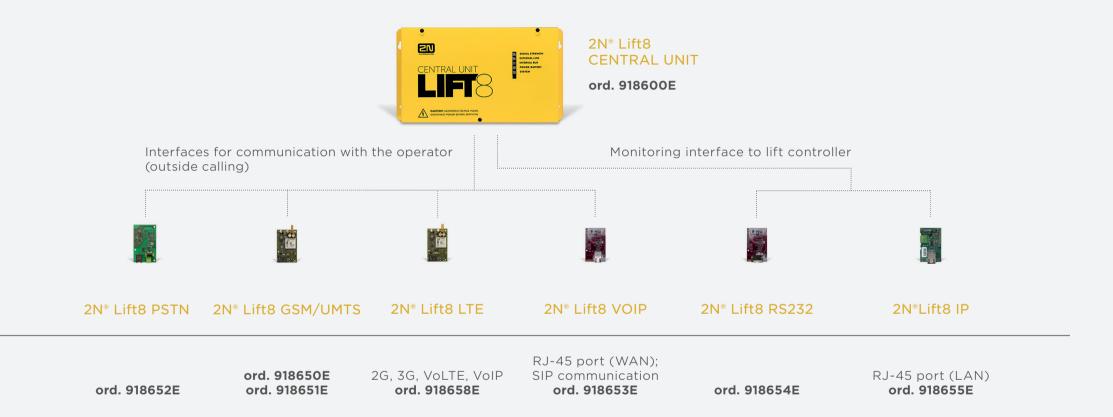
2N[®] Lift8 AUDIO UNIT FLUSH

Flush-mounted antivandal version of the cabin unit

With button ord. 918618BE
Without button ord. 918618E

2N® Lift8 Central Unit, the main component of the system, provides the battery backup for all connected audio units and ensures audio communication.





2N® LIFT8



2N® Lift8 MACHINE ROOM UNIT



2N[®] Lift8 CAMERA MODULE



2N® Lift8 SPLITTER



2N® Lift8 I/O MODUL

MR unit + programming ord. 918611E

PCB version: ord. 918623E

For visual alarm confirmation ord. 918622E

Shaft extender ord. 918620E

For easy lift monitoring ord. 918621E

2N[®] LIFT8













2N[®] LIFT8 AUDIO UNIT FIREMAN

2N® Lift8 SHAFT UNIT ANTIVANDAL

2N® Lift8 SHAFT UNIT

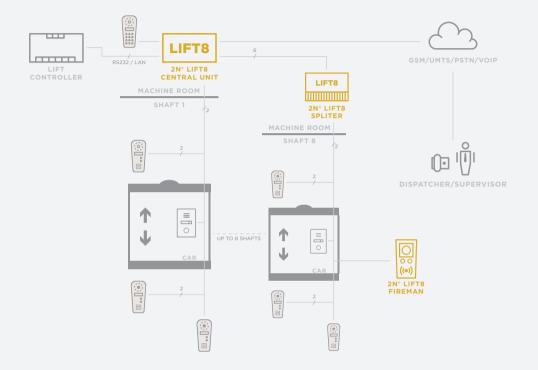
2N® Lift8 PICTOGRAM CONTROLLER

For fire fighter elevators ord. 918615E
PCB version: ord. 918619E

For heavy duty environment ord. 918617E

Top of, under cabin or pit ord. 918612E

External pictogram driver ord. 918655E



Technical Specifications

Central unit

Power

Backup power supply

Connection options

Control-room connection interface

Configuration and monitoring

Dimensions and weight

Lift blocker output

Link to splitter

Inputs for buttons and signals

LED signalling

Option to hook up an external microphone, Yes, on the cabin reporting unit

speaker and LED

option

In-shaft visibility

Capacity

100 - 240 V; 50/60 Hz; 0.75 A; 60 W max.

Built-in lead acid battery

4 reporting units + 7 splitters + 8 I/O

modules

Maximum distance between the splitters

Status indicators

Splitter Power Capacity

Maximum total shaft cable length

Dimensions Reporting units

Numeric keypad, system configuration

Option to connect an earpiece in noisy

circumstances

I/O Module

Power

Inputs

Outputs

Dimensions

100 m Optional PSTN / GSM / UMTS / VoIP

Voice menu / USB / remote

5× LED, three-colour 300×170×72 mm, 2.7 kg 10 to 20 V, 25 to 50 Hz

24 V from a central or local unit 4 reporting units + camera module

600 m

Relay, NO and NC contacts

142×98×34 mm 9V AC or DC

2 wires for power, voice and data

ALARM1, ALARM2, CANCEL

Connecting, Connection confirmed

Yes, on the machine room reporting unit

Yes, in the machine room and shaft

reporting units Yes, backlit buttons

200 mA

24 V from a central or local unit

4 inputs + 4 outputs

Galvanically isolated, 12 - 24 V AC or DC Relay, contacts Normally-Open (NO),

max. 250 V, 5 A

142×98×34 mm

ANALOGUE SOLUTION

PSTN lines are nearing their end or are extremely expensive. Connect an analogue communicator to a modern 2N analogue gateway and voice and data (VoIP) communication will take place over a mobile network. You will also be able to keep an eye on the lift.



2N® EASYGATE IP

2N® EasyGate IP turns your analogue communicators into a VoIP-enabled devices without making a single change to hardware in the cabin. This new generation of GSM/UMTS/VoLTE/LTE gateway supports SIP protocol to provide reliable transmission of DTMF codes to the dispatching centre. Device management can be done either locally, or via cloud-based 2N® Elevator Center portal. Monitored in-built battery backup fully complies with the latest elevator norms for emergency communication.

Supporting VoIP (SIP over LTE)

Auto configuration and online monitoring

Durable industrial mechanics (IP43)





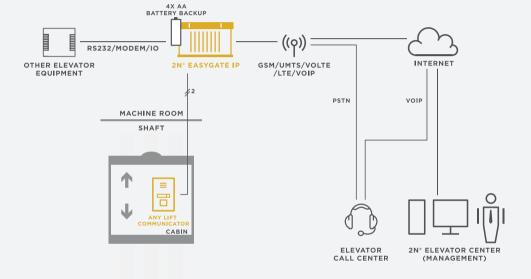
2N® EasyGate IP

2N® EasyGate IP+

With modem ord. 5023101E
Without modem ord. 5023001E

With modem ord. 5025101E
Without modem Ord. 5025001E

Available in 2023



Technical Specifications

Voice

GSM networks 850/900/1800/1900 Mhz UMTS networks 900/2100 MHz (EU) 850/1900 MHz (US)

850/2100 MHz (JPN)

LTE networks (EU/NA/AU) LTE FDD: B1/B3/B5/B7/B8/B20

> WCDMA: B1/B5/B8 GSM: B3/B8

LTE FDD: B2/B4/B12 WCDMA: B2/B4/B5

LTE FDD: B1/B2/B3/B4/B5/B7/B8/B28

LTE TDD: B40

WCDMA: B1/B2/B5/B8 GSM: B2/B3/B5/B8

Data

GSM

LTE LTE FDD: Max 10Mbps (DL)/Max 5Mbps (UL) LTE TDD: Max 8.96Mbps (DL)/Max 3.1Mbps (UL)

UMTS DC-HSDPA: Max 42Mbps (DL)

HSUPA: Max 5.76Mbps (UL)

WCDMA: Max 384Kbps (DL)/Max 384Kbps (UL) EDGE: Max 296Kbps (DL)/Max 236.8Kbps (UL) GPRS: Max 107Kbps (DL)/Max 85.6Kbps (UL)

RS232 Serial Interface SIM cards 3 V and 1.8 V

Antenna

SMA Connector type 50 Ohms Impedance

Line interface

Two-wire, FXS for phone or external PBX line Interface type

Terminal Connector type Supported modes DTMF

Power source

Power unit supplied with the gateway (12 V/1 A), Option to connect an external 10 to 16 V DC power source 16/12 kHz

Backup power using 4×AA batteries

USB Interface

Configuration and upgrade

Web GUI, or My2N for lifts cloud

Other

195 × 119 × 61 mm Dimensions

IP coverage IP43

Operating temperature -40°C to +85°C

4×LED (ON, GSM network, line, data), LED indicator - signal strength/ Operational status signalling

battery status

2N® EASYGATE PRO

2N® EasyGate PRO is a full featured land-line replacement. An analogue GSM/UMTS/VoLTE gateway suited for a lift environment. Connect to it any lift emergency communication system, or use it as an instant replacement of fixed lines via mobile (cellular) solution. In addition, the gateway can make a call for transferring data and SMS messages. Also available as dual SIM.

Land-line replacement

Trouble-free installation

Lift monitoring by SMS report





2N® EasyGate GSM

2N® EasyGate LTE

1x UMTS, FXS port, Aku+, EU plug ord. 5013321LE 1x LTE, FXS port, Aku+ ord. 5013391LAU ord. 5013391LUS



Technical Specifications

GSM model

GSM networks 850/900/1800/1900 Mhz

GSM modules Cinterion MC55i-w

Data CSD (up to 14.4 kbit/s), GPRS Class 10

SIM card 3 V and 1.8 V

GSM/LTE model

GSM networks 850/900/1800/1900 Mhz

LTE networks 700/1700/1900 MHz (US version), 700/850/900/

1700/1800/2100/2300/2600 MHz (AU+MZ version)

Data HSDPA 3.6 Mbps, WCDMA, EDGE, GPRS

SIM card 3 V and 1.8 V

Antenna

Connector type SMA Impedance 50 Ohms

Line interface

Interface type Two-wire, FXS for phone or external PBX line

Connector type RJ12, 6/2, or terminal Supported modes DTMF and pulse

Power source

Power unit supplied with the gateway (12 V/1 A)Option to connect an external 10 to 16 V DC DTMF and pulse

power source

16/12 kHz Backup power using 4×AA batteries

USB Interface

Configuration and upgrade using 2N® PC 200 mA

Manager UNI

Other

Dimensions 163×157×38 mm Operating temperature 0°C - 45°C

4×LED (on, GSM network, line, data), LED indicator Operational status signalling

- signal strength/battery status

Operational status signalling 4xLED (on, GSM network, line, data)

LED indicator signal strength/battery status

2N® LIFT1

The 2N® Lift1 is a cost-effective analog solution designed for two-way emergency communication in the elevators. Its typical use is for the communication between the cabin and the control centre or machine room. Configuration can be done locally using the software, via voice menu (in call) or using SMS service.

A comprehensive solution for single lift

Fully powered over phone line

Supports CPC and P100 protocols





COP version - fixed ord. 919640E
COP version - wired ord. 919640XE



2N® Lift1 CABIN UNIT SURFACE MOUNT

With button ord. 919645E
Without button ord. 919645WBE



2N® Lift1 CABIN UNIT FLUSH MOUNT

With button ord. 919618BE
Without button ord. 919618E



2N® Lift1 CABIN UNIT TOC

With Voice alarm station switch ord. 919631E
Without Voice alarm station switch ord. 919630E

2N[®] LIFT1



2N® Lift1 VOICE ALARM STATION SET

2N® Lift1 MACHINE ROOM STATION SET

2N® Lift1 USB PROGRAMMING TOOL

Intended for installation on top of and under an elevator cabin

ord. 913661ESET

Ensures communication to the elevator cabin

ord. 919654ESET

Mandatory USB tool for Lift1 configuration from PC

ord. 919680E

2N® Lift1 Switch module

DTMF remote controlled universal switch

ord. 913648E

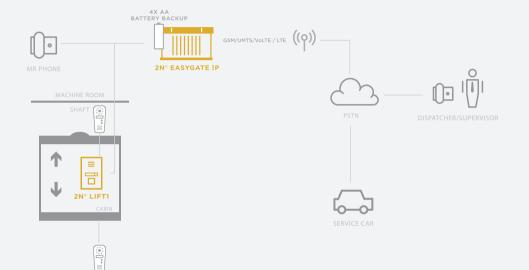
2N® Lift1 Blocking module

Blocks the lift in case of telephone line failure

ord. 913649E

2N® Lift1 Amplifier module

Speaker amplifier for noisy environment ord. 913650E



Technical Specifications

Electrical parameters

Minimum line current 15 mA, off the hook Minimum line voltage 22 V, on the hook

DC voltage drop in the off the hook state < 9 V, I = 20 mA, < 12 V, I = 50 mA

Resistance on the hook $1 \text{ M}\Omega$ >, U = 25..100 V

Impedance off the hook 220 Ω + 820 Ω paral. 115 nF, 15 to 60 mA

Attenuation > 14 dB, 15 to 60 mA

Bandwidth 300 to 3500 Hz, 15 to 60 mA Impedance while ringing > 2 k Ω C = 0.47 μ F, 25 to 50 Hz

Ringtone detection sensitivity 10 to 20 V, 25 to 50 Hz

Pulse dialling 40 / 60 ms

Tone-dial levels -9.0 +2.0/-2.5 dB and -11.0 dB +2.5/-2.0 dB,

15 to 60 mA

1000 V (8 / 20 μs)

Power surge protection - differential

between A, B leads

Note Any ringing sequence is acceptable

Switch parameters

 $\begin{array}{lll} \mbox{Minimum voltage} & 9 \mbox{ V AC or DC} \\ \mbox{Minimum voltage} & 24 \mbox{ V AC or DC} \\ \mbox{Maximum current} & 1 \mbox{ A C or DC} \\ \mbox{Resistance - open} & \min 400 \mbox{ k}\Omega \\ \mbox{Resistance - closed} & \mbox{approx. } 0.5 \mbox{ }\Omega \\ \mbox{Fuse} & \mbox{resettable} \end{array}$

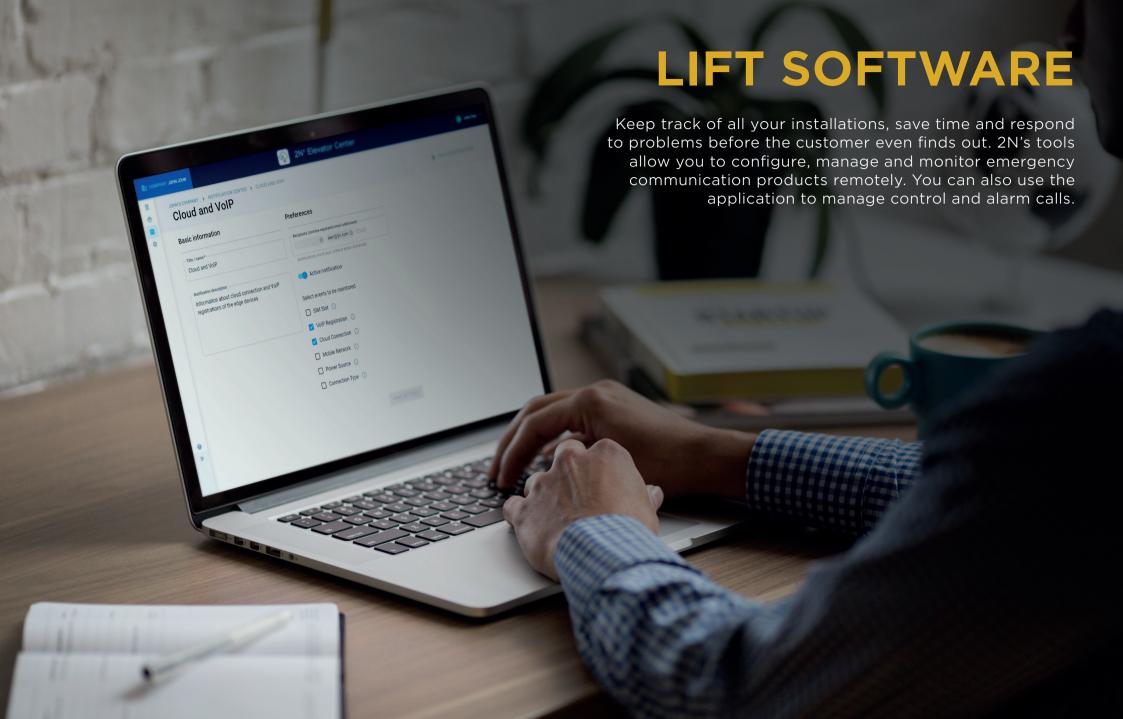
Connection of external indicator elements

Power supply voltage 12-24 V DC, external source

Maximum switching current 200 mA

Other parameters

Dimensions of the Universal implementation 65×130×24 mm
Dimensions of the Compact implementation 100×185×16 mm
Operating temperature range -20°C to 70°C



2N® ELEVATOR CENTER

The 2N® Elevator Center gives you non-stop control over all installed elevator devices. Manage and monitor your IP communicators, gateways and routers from your office. You don't need any IT skills. A technician will install the device and it will automatically connect to the portal in just a few seconds. 2N® Elevator Center will safely and reliably usher you to the world of smart elevators with modern functions.

All connected 2N IP devices provide operational data like signal strength, battery status, network registration, error states and outages immediately to the portal. System administrators also have a possibility to access connected devices remotely which reduces maintenance cost and simplifies troubleshooting, implementation of new features or configuration changes.

You can rest assured that all data transfers are absolutely secure. The 2N® Elevator Center is part of the My2N platform, which has been operating without interruption since 2016, is regularly audited and as a company we are also ISO 27001 certified

KEY CHARACTERISTICS:

- Device status monitoring
- Remote management
- Auto configuration
- Reliable DTMF transmission
- Trusted and verified platform
- Partner API for easy integration

Central device management

Remote monitoring

Fully reliable and secure platform



2N® CALL CENTER

Call Center for Lifts is a software solution for the comprehensive management of emergency lift communicators. The software will even allow you to handle alarms and control calls. You get not only a detailed overview of all your calls from the lift, but the option to archive them or export the data e.g. for customer reports preparation.

Management of control and alarm calls

No extra hardware required

Support for CPC and P100 protocols



2N® CALL CENTER FOR LIFTS

ord. 918700E

2N LIFT SOFTWARE









2N® Lift8 SERVICE TOOL

2N® Lift1 SERVICE TOOL

2N® LiftIP SERVICE TOOL

The 2N® Lift8 Service Tool is software used for local (USB) or remote (IP) configuration of one complete 2N® Lift8 communication system (audio messages, additional modules, splitters and I/O modules).

With the aid of 2N® Lift1 Service Tool software, you will be able to completely set up the 2N® Lift1 communicator. In addition to this, the software application can, apart from configuration, also be used to perform an upgrade and to change the language version.

With the 2N® LiftIP Service Tool, you will be able to fully configure the 2N® LiftIP lift communicator yourself. The tool will also help you update the software or switch between languages for audio announcements played back in the lift cabin or used during configuration.

LIFT ACCESSORIES

2N® 2Wire - Ethernet 2 wire convertor	9159014E
2N® Emergency button under/or top of the cabin	918690E
2N® Floor annunciator	913305E
2N® External microphone 1 m	913627E
2N® External microphone 3 m	9136273E
2N® External speaker 1 m	913625E
2N® External speaker 3 m	9136253E
2N® External LED's 1 m	913620E
2N® External LED's 3 m	9136203E
2N® High gain 9dB antenna 10m for GSM or UMTS	22041567
2N® High gain 9dB antenna 10m for LTE	22041579
2N® Induction Loop Amplifier with Antenna	919622E



TÜV SÜD Certified

All emergency communication products are certified by TÜV SÜD Czech. The TÜV certifficates confirm compliance with EN81-28, EN 81-70, EN81-72 and EN81-80.



NGN Ready

The world is switching from analog lines to IP technologies, particularly among fixed-line operators, who are upgrading their original analog lines. Always striving to provide the most reliable services, our $2N^{\circ}$ Lift1, $2N^{\circ}$ Lift8 and $2N^{\circ}$ LiftIP 2.0 elevator communicators comply with this trend. We tested the $2N^{\circ}$ Lift1, $2N^{\circ}$ Lift8 a $2N^{\circ}$ Lift1P 2.0w on these new connections in a special Deutsche Telekom laboratory in Bonn.

ELEVATOR NORMS



81-28

EN 81-28 - Emergency calls. The purpose of this standard is to improve communication in emergency situations in elevators. It eliminates the risk of passengers being entrapped due to malfunctions in elevator installation. This is accomplished by fitting all elevators with an emergency call system, which connects lift cabin with remote emergency service.



81-70

EN 81-70 - Barrier free elevators. This standard allows people with reduced mobility (pushchairs, wheelchairs, walking aids, etc.) or other disabilities (mental disability, sight and hearing impairment, etc.) to enter elevator cabins easily and operate elevators without limitations.



81-72

EN 81-72 - Firefighting elevator. The standard deals with the significant hazards, hazardous situations and events relevant to firefighter elevators installed mostly in new buildings. They are primarily intended for use by passengers and thus may be used for firefighting and evacuation purposes under direct control of firefighters.



EN 81-20 - Requirements for construction. This standard replaces the EN 81-1 standard and specifies the emergency call system requirements in greater detail. Lifts must now be equipped with additional communication units that must be installed with the ALARM system under the EN 81-28 standard to allow a person trapped in the shaft to place an emergency call.



EN 81-71 - Vandal resistant elevators. The EN 81-71 standard defines the testing methodology and classification of elevators according to their vandal resistance. Furthermore, this standard provides guidance to building designers, customers, etc., and requirements for design in projects requiring additional security in order to protect against the risk of vandalism.



81-80

EN 81-80 - Elevator modernization / hazard analysis. EN81-80 SNEL (Safety Norm for Existing Lifts) improves the security of existing passenger and goods passenger elevators. This standard defines rules for improving safety of existing elevators based on risk assessment and categorises various hazards and hazardous situations.

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